

British Athletics host world class athletics events across the UK each year, whether that be at national or international level.

We offer a range of volunteer roles at our events Please see brief role descriptions below. Please note, not all roles may be offered at each of our events, this is dependent of the service needs at each event. Some roles may require you to have a valid DBS/CRB certificate. Full role descriptions are available upon request.

Applicants will be chosen from the pool of completed application forms received. Roles will be offered based on skills of each candidate. We do receive a high number of applications, if you are not chosen you will be kept on a reserve list in case we need to increase volunteer roles and numbers.

Depending on the role you will be expected to attend 1-2 days volunteering. Role specific training will be provided on the day.

Volunteering at our major events comes with many benefits including event experience, a chance to gain new skills and meet new people, and an event goodie bag and t-shirt.

Unfortunately, we are not able reimburse any travel or accommodation expenses.

British Athletics is dedicated to creating a diverse and sustainable pool of volunteers from communities across the UK. If you need any support during the application process or at any point throughout your event volunteer experience please feel free to contact the Event Volunteer Team at [eventvolunteer@britishathletics.org.uk](mailto:eventvolunteer@britishathletics.org.uk) or call 0121 713 8474.

## ACCREDITATION

Accreditation Assistant: Based in the accreditation centre, issuing individuals with their accreditation and directing them to where they need to go. This role requires the individual to be organised, attention to detail, ability to work well under pressure, communication skills, confident use of computer packages, and excellent customer service skills.



### REGISTERED OFFICE:

UK Athletics Limited | Athletics House | Alexander Stadium | Walsall Road | Perry Barr | Birmingham | B42 2BE  
Tel: 0121 713 8400 | Fax: 0121 713 8452 | [britishathletics.org.uk](http://britishathletics.org.uk)

Registered in England No. 3686940

## ATHLETE SERVICES

**Athlete Logistics Assistant:** Working alongside the Athlete Logistics team welcoming and signing in competing athletes, their coaches, and any additional support staff. This role requires individuals to have excellent customer service skills, ability to work well in a team work as well as lone working skills, ability to think on their feet, and professionalism at all times.

**Medal Ceremonies Assistant:** Working alongside our ceremonies team, preparing medal boards and escorting athletes to mixed zone. Individuals may be asked to be medal bearers. This role requires individuals to have the ability to work well in a team work as well as lone working skills, organisational skills, and professionalism at all times.

**Transport Assistant (based at Airport & Train Stations *This role is for London only*):** To meet and greet the athletes and officials direct them to the correct hotels. This role requires availability during the week of the event. This role requires the individual to have excellent customer service skills, problem solving skills, ability to work well in a team or lone working, strong communication skills and professionalism at all times

## MEDIA

**Media Assistant:** Working alongside the Media team, manning the welcome desk and the media centre, assisting with the set-up of areas and providing assistance to the media. This role requires the individual to have strong communication skills, organisational skills, ability to think on their feet, making informed decisions with attention to detail, and the ability to work under pressure.

**Social Media Assistant:** Working alongside the Media team, sourcing event content for use on social media and updating and uploading content to social media throughout the event. This role requires the individual to have experience in digital media manipulation and standard Adobe packages (Photoshop, Premiere Pro, and After Effects), Playing Surface online graphic platform, and social media platforms (Twitter, Facebook, and Instagram). The individual will also need to have ability to think on their feet, make informed decisions, attention to detail, ability to work under pressure, and professionalism at all times.



### REGISTERED OFFICE:

UK Athletics Limited | Athletics House | Alexander Stadium | Walsall Road | Perry Barr | Birmingham | B42 2BE  
Tel: 0121 713 8400 | Fax: 0121 713 8452 | [britishathletics.org.uk](http://britishathletics.org.uk)

Registered in England No. 3686940

## SPORT COACH

**Club:Connect Relay Assistant:** To assist with the management and running of the Club:Connect relays. Club:Connect invites young, local club athletes to the major event stage, giving them the opportunity to win money for their club. This role requires the individual to have strong organisational and time keeping skills, experience of working with children, ability to work well in a team as well as lone working, communication skills, and ability to work well under pressure.

**Agility Arena Assistant -** Welcoming and encouraging children and their parents to take part in the agility arena. This role requires the individual to have excellent customer service skills, experience of working with children, motivational skills, and experience in a sports coach setting.

## SPECTATOR SERVICES

**Fan Village Assistant:** Contributing to the overall fan village experience by providing members of the public with information surrounding the event and whereabouts of certain areas. This role includes wayfinding, motivating the spectators, and assisting with various British Athletics information stands and activities. This role requires the individual to have excellent customer service skills, problem solving skills, motivational skills, ability to work well in a team or lone working, and strong communication skills.

**Ticketing & Stand Assistant:** Working along with the communications team either in the ticket office or in the stands assisting with general ticketing enquiries. This role requires the individual to have excellent customer service skills, problem solving skills, ability to work well in a team or lone working, and strong communication skills.

**Accessibility Assistant:** Assisting with access to the stadium and within the stadium, including the mobility shuttle bus and access within the stadium with wheelchairs. This role requires the individual to have excellent customer service skills, ability to work well in a team or lone working, and strong communication skills.

## SPORT SPECIFIC

**Result Runner:** Working with the officials to facilitate and deliver lives results to different areas of major events. This role requires the individual to work well in a team, communication skills, organisational skills and time management skills.



### REGISTERED OFFICE:

UK Athletics Limited | Athletics House | Alexander Stadium | Walsall Road | Perry Barr | Birmingham | B42 2BE

Tel: 0121 713 8400 | Fax: 0121 713 8452 | [britishathletics.org.uk](http://britishathletics.org.uk)

Registered in England No. 3686940



Field Data Entry Assistant: Working with the timing contractors, inputting field event data into computer software for live event results on the field event boards. This role requires the individual to have data inputting skills, ability to work alone, and organisational skills. **NOT AVAILABLE AT INDOOR EVENTS**

Transponder Assistant: Working with the officials and timing contractors, collecting transponders from competing athletes. This role requires the individual to have skills working within a team, communication skills, organisational skills, and ability to work well under pressure. **NOT AVAILABLE AT INDOOR EVENTS**



REGISTERED OFFICE:

UK Athletics Limited | Athletics House | Alexander Stadium | Walsall Road | Perry Barr | Birmingham | B42 2BE  
Tel: 0121 713 8400 | Fax: 0121 713 8452 | [britishathletics.org.uk](http://britishathletics.org.uk)

Registered in England No. 3686940